

MAASHITLA SECURITIES PRIVATE LIMITED

SEBI Registered Category-I RTA (Reg No: INR000004370)

Regd. Office: 451, Krishna Apra Business Square, Netaji Subhash Place, Pitampura, New Delhi – 110034

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CIN: U67100DL2010PTC208725 | NSDL BP ID: IN201013 | CDSL RTA ID: 381

Date: - 04/04/2026

To,
The Company Secretary / Compliance Officer
E FACTOR EXPERIENCES LIMITED
101-A Kundan Kutirhari Nagar Ashram
New Delhi, Delhi, 110014

Subject: Quarterly Statement of Investor Complaints pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 31/03/2026

Ref: Scrip Code: - / Symbol: EFACTOR

Dear Sir/Madam,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby provide the statement of investor complaints received and handled at the RTA end for the quarter ended 31/03/2026

STATEMENT OF INVESTOR COMPLAINTS

S.No.	Particulars	No. of Complaints
1	Investor complaints pending at the beginning of the quarter	0
2	Investor complaints received during the quarter	0
3	Investor complaints disposed of during the quarter	0
4	Investor complaints remaining unresolved at the end of the quarter	0

You are requested to kindly take the above on record and acknowledge receipt.

FOR MAASHITLA SECURITIES PRIVATE LIMITED



Mr. Mukul Agrawal
Authorized Signatory

Note:

1. The above statement includes complaints, if any, received at the RTA end as well as through regulatory authorities such as BSE, NSE, ROC, SEBI (SCORES), MSEIL, NSDL, and CDSL.
2. Complaints, if any, which were duly addressed and closed on SCORES and subsequently referred by the investor to the Online Dispute Resolution (ODR) mechanism are treated as disputes and not as investor grievances. Accordingly, such ODR matters are not considered for reporting under Regulation 13(3) of SEBI (LODR) Regulations, 2015.
3. The Company is requested to include details of complaints, if any, received directly at its end and to issue a consolidated statement under Regulation 13(3) on its letterhead for submission to the concerned Stock Exchange(s) (i. e., BSE/NSE).
4. The above statement is furnished for the reference and record of the Company.